



CASE STUDY

CANAC

Retailer delivers seamless and scalable access to mission critical business data

Canac embraced SAP® to drive faster delivery of real time, insight driven reporting in the cloud.

Canadian hardware and construction materials chain Canac has been operating in the country

for nearly 150 years, with 32 stores offering more than 25,000 products. The company needed to improve its analytics capabilities to keep up in the cloud. Here's how it worked with SAP and Syntax to make it happen.



Reinventing data and reporting with SAP Datasphere

Before: Challenges and opportunities

- Wanted quicker access to real time, actionable reporting
- Data visualization software required extensive maintenance after move away from legacy system
- Sought operational reporting that could improve practices in retail stores
- Needed broader, simplified access to data and better overall integration capabilities

Why SAP and Syntax

- Key driver of selection and implementation was speed of data gathering and presentation
- Public cloud was a must
- SAP Datasphere would also enable improved inventory, sales reporting and more
- Syntax brought unique retail knowledge and a local support team
- Now easy for Canac team to handle processes going forward without expansive, expensive support

After: Value-driven results

- Strengthened forward-looking technology strategy and reduced overall technology TCO
- Secured continuity of overall production process and offloaded risk
- Improved agility and ability to rapidly adopt new features and capabilities
- Straightforward change management enabled Canac to focus more on driving business results

Canac

Quebec, Canada
canac.ca/en

Industry

Retail

Employees

~5,000

Products and Services

Hardware and
construction materials

Featured Solutions

SAP Datasphere

20-30

Minutes to debug
inaccurate data, previously
1-2 days

5x

Faster to review purchase
price changes (previously
30 mins./day)



“Start early when it comes to technology selection and implementation. And start where you are. The speed at which we were able to adjust and onboard our team truly allowed us to prosper quickly.”

- Thomas Laberge, Chief Project Officer & Enterprise Architect, Canac

